

Pet Policy and Agreement

This Policy and Agreement relates to domesticated pets but does not relate to assistance animals. As outlined in our Terms and Conditions, assistance animals are welcome to accompany you during your stay with us.

To ensure that you, your pet, other guests at the Hotel and our employees, contractors and agents are safe and comfortable at all times, you are required to adhere to the following conditions if you wish for your pet to stay with us:

1. Under no circumstances are restricted or prohibited species (or any cross/hybrid breed of a restricted/prohibited species) allowed to accompany you during your stay with us. A full list of restricted/prohibited dog and cat species can be found below. You understand that the Hotel reserves the right to request that you provide evidence of your pet's pedigree. If you fail to provide satisfactory evidence on request, the Hotel reserves the right in its sole discretion to cancel your pet's stay with us.
2. To ensure the safety and wellbeing of all pets staying with us, your pet must be fully vaccinated, clean and tidy and in good health. Under no circumstances any pet with fleas or ticks allowed to accompany you during your stay with us. You understand that the Hotel reserves the right to request that you provide evidence of your pet's vaccine and other health records. If you fail to provide satisfactory evidence on request, the Hotel reserves the right in its sole discretion to cancel your pet's stay with us.
3. You agree to ensure that your pet is leashed/restrained or in a carrier at all times when on common property such as reception areas and lobby spaces, conference and meeting rooms, elevators, walkways and hallways and surrounding outdoor areas and courtyards (**Common Property**).
4. You understand that your pet is not allowed in any hotel room other than the Room that you are registered in. Under no circumstances is your pet allowed in the gymnasium, pool or pool area or laundry.
5. You agree to use all reasonable endeavours to ensure that your pet does not urinate or defecate on any Common Property. If your pet urinates or defecates on any Common Property, you agree to clean the area affected and to notify Hotel staff immediately.
6. You agree to use all reasonable endeavours to ensure that your pet does not interfere with other guest's quiet enjoyment of the Hotel including surrounding outdoor areas and courtyards. You understand that if your pet is a nuisance, noisy or negatively impacts on the stay of other

guests, the Hotel reserves the right to request that you immediately find alternate accommodation for your pet.

7. You understand that there will be an additional one-off cleaning fee of \$250 if your pet accompanies you during your stay with us. In addition to the non-refundable cleaning fee, you understand that you might also be financially liable for any damage to the Hotel and the Room caused by your pet.
8. You understand that you must be present in the Room with your pet if housekeeping is also present. You acknowledge that housekeeping will not clean the Room if your pet is present, and you are not.
9. You warrant that:
 - a. My pet is clean; flea and tick free; does not have any communicable illnesses or diseases and is well behaved and socialised. I will provide evidence that my pet is vaccinated and in good health if requested to do so.
 - b. I will leash/restrain and control my pet at all times. I will use all reasonable endeavours to ensure that my pet does not urinate or defecate on any common property including surrounding outdoor areas and courtyards and if my pet does do so, I promise to clean the area affected and to notify Hotel staff immediately. I will ensure that my pet does not interfere with other guest's quiet enjoyment or use of the Hotel and its outdoor areas and courtyards.
 - c. I acknowledge and agree to assume all financial costs associated with my pet staying at the Hotel including the non-refundable cleaning fee, addition fees for rescheduled housekeeping and damage to the Hotel or the Room caused by my pet.
 - d. Should the Hotel's management determine in its sole discretion that my pet poses a safety or health risk to other people or pets, is objectionable to other people or pets or I have breached this Agreement, I will immediately remove my pet from the Hotel and make alternate accommodation arrangements for my pet. If this were to occur, I understand that I will have no right to seek financial compensation or reimbursement from the Hotel for any costs already paid to the Hotel for accommodating my pet.

Restricted/prohibited dog breeds include:

- Japanese Tosa
- Fila Brasileiro
- Dogo Argentino
- Perro de presa Canario (or Presa Canario)
- American Pit Bull Terrier (or Pit Bull Terrier)
- Czechoslovakian wolfdog (or Czechoslovakian Vlcak)
- Lupo Italiano (or Italian wolfdog)
- Kunming wolfdog (or Kunming dog)
- Saarloos wolfdog (or Saarloos wolfhound)

Restricted/prohibited cat breeds include:

- Savannah
- Bengal
- Chausie
- Safari